

MIRIAM'S HOUSE STRATEGIC PLAN

2023 – 2025



ORGANIZATIONAL OVERVIEW

MIRIAM'S HOUSE WORKS TO END HOMELESSNESS

by connecting families with stable, affordable housing and providing the skills and supports that lead to self-sufficiency.

We believe that **housing is a basic human right** and that all people can be successful in housing with the appropriate combination of supports.

OUR WORK IS GUIDED BY THESE 4 PRINCIPLES:

- 1 HOUSING**
Housing is offered without preconditions
- 2 EMPOWERMENT**
Clients are considered experts on their own lives and their choices are honored
- 3 SUPPORT**
Individualized wrap-around services are tailored to each client's needs and strengths
- 4 COMMUNITY**
Connecting with neighbors and social supports promotes stability



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END HOMELESSNESS FOR ALL FAMILIES EXPERIENCING HOMELESSNESS IN THE LYNCHBURG AREA*

- Increase homeless services to achieve an end to homelessness
- Create a process that regularly looks at community needs to make sure Miriam's House is targeting the right areas

** The Lynchburg area includes the City of Lynchburg and the Counties of Amherst, Appomattox, Bedford and Campbell.*

CENTER THE VOICE OF CLIENTS IN DECISION MAKING

- Create a Client Advisory Board
- Make sure the Board of Directors, the Client Advisory Board, and the staff are communicating regularly
- Share how client decision making has impacted programs and the organization

MAKE LYNCHBURG'S RESPONSE TO ENDING HOMELESSNESS STRONGER BY BUILDING RELATIONSHIPS AND ADDING SUPPORTS

- Collaborate with Lynchburg's Continuum of Care to fulfill established strategic priorities as the Lead Agency
- Work with partners, developers, and government leaders to increase affordable housing
- Deepen relationships with government officials, key partners, and community leaders
- Partner with organizations in the Continuum of Care to find more resources and make sure we are all working together to do our very best work

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SPREAD THE WORD ABOUT MIRIAM'S HOUSE AND ENGAGE AND EDUCATE THE COMMUNITY ABOUT HOMELESSNESS

- Work together with organizations in the Continuum of Care to educate the community about homelessness and offer opportunities to join our work
- Make sure the community knows about Miriam's House and understands what we do
- Continue to be present in the community and engage them in our work
- Share our knowledge and success with organizations working to end homelessness around Virginia

ENSURE A STRONG ORGANIZATION THAT CAN CONTINUE TO HAVE AN IMPACT ON PEOPLE EXPERIENCING HOMELESSNESS

- Create a plan to make sure the staff and Board represent the communities most impacted by homelessness in Lynchburg
- Make sure Miriam's House remains a place where our talented staff want to work
- Make sure we have the right staff in the right places so this plan can be successful
- Design a plan to make sure we are building future leaders in the organization