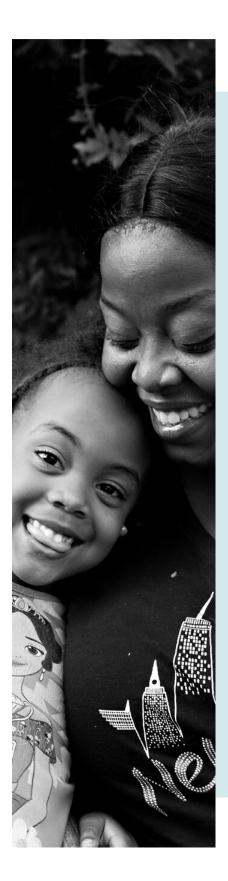


MIRIAM'S House Strategic Plan

2023 - 2025





ORGANIZATIONAL **OVERVIEW**

MIRIAM'S HOUSE WORKS TO END HOMELESSNESS

by connecting families with stable, affordable housing and providing the skills and supports that lead to self-sufficiency.

We believe that housing is a basic human right and that all people can be successful in housing with the appropriate combination of supports.

OUR WORK IS GUIDED BY THESE 4 PRINCIPLES:

HOUSING

Housing is offered without preconditions

EMPOWERMENT

2 EMPOWERMENT Clients are considered experts on their own lives and their choices are honored

SUPPORT

Individualized wrap-around services are tailored to each client's needs and strengths

COMMUNITY

Connecting with neighbors and social supports promotes stability

STRATEGIC PLAN OVERVIEW

END HOMELESSNESS FOR ALL FAMILIES EXPERIENCING HOMELESSNESS IN THE LYNCHBURG AREA*

- Increase homeless services to achieve an end to homelessness
- Create a process that regularly looks at community needs to make sure Miriam's House is targeting the right areas

* The Lynchburg area includes the City of Lynchburg and the Counties of Amherst, Appomattox, Bedford and Campbell.

CENTER THE VOICE OF CLIENTS IN DECISION MAKING

- Create a Client Advisory Board
- Make sure the Board of Directors, the Client Advisory Board, and the staff are communicating regularly
- Share how client decision making has impacted programs and the organization

MAKE LYNCHBURG'S RESPONSE TO ENDING HOMELESSNESS STRONGER BY BUILDING RELATIONSHIPS AND ADDING SUPPORTS

- Collaborate with Lynchburg's Continuum of Care to fulfill established strategic priorities as the Lead Agency
- Work with partners, developers, and government leaders to increase affordable housing
- Deepen relationships with government officials, key partners, and community leaders
- Partner with organizations in the Continuum of Care to find more resources and make sure we are all working together to do our very best work

STRATEGIC PLAN OVERVIEW

SPREAD THE WORD ABOUT MIRIAM'S HOUSE AND ENGAGE AND EDUCATE THE COMMUNITY ABOUT HOMELESSNESS

- Work together with organizations in the Continuum of Care to educate the community about homelessness and offer opportunities to join our work
- Make sure the community knows about Miriam's House and understands what we do
- Continue to be present in the community and engage them in our work
- Share our knowledge and success with organizations working to end homelessness around Virginia

ENSURE A STRONG ORGANIZATION THAT CAN CONTINUE TO HAVE AN IMPACT ON PEOPLE EXPERIENCING HOMELESSNESS

- Create a plan to make sure the staff and Board represent the communities most impacted by homelessness in Lynchburg
- Make sure Miriam's House remains a place where our talented staff want to work
- Make sure we have the right staff in the right places so this plan can be successful
- Design a plan to make sure we are building future leaders in the organization